



Advancing Excellence

COMMISSION ON LABORATORY ACCREDITATION

Laboratory Accreditation Program

FORENSIC DRUG TESTING CHECKLIST

Disclaimer and Copyright Notice

The College of American Pathologists (CAP) Checklists are posted on the CAP's Web site for information only. If you are enrolled in the CAP's Laboratory Accreditation Program and are preparing for an inspection, you must use the Checklists that were mailed in your application or reapplication packet, not those posted on the Web site. The Checklists undergo regular revision and Checklists may be revised after you receive your packet.

If a Checklist has been updated since receiving your packet, you will be inspected based upon the Checklists that were mailed. If you have any questions about the use of Checklists in the inspection process, please e-mail the CAP (accred@cap.org), or call (800) 323-4040, ext. 6065.

All Checklists are ©2007. College of American Pathologists. All rights reserved.

FORENSIC DRUG TESTING

OUTLINE

SUMMARY OF CHANGES	3
INSPECTION TECHNIQUES – KEY POINTS	5
EXTENT OF SERVICES PROVIDED	7
URINE DRUG TESTING, EXTENT OF SERVICES PROVIDED	9
ORAL FLUID DRUG TESTING, EXTENT OF SERVICES	9
HAIR DRUG TESTING, EXTENT OF SERVICES PROVIDED	10
LABORATORY SAFETY	10
PROFICIENCY TESTING	10
QUALITY MANAGEMENT	15
QUALITY CONTROL/STANDARD OPERATING PROCEDURES (SOP)	17
GENERAL QUALITY CONTROL	17
PROCEDURE MANUAL	24
SPECIMEN HANDLING	28
General Specimen Handling	28
Urine Specimen Handling	32
Oral Fluid Specimen Handling	34
Hair Specimen Handling	36
CERTIFICATION OF RESULTS	37
INSPECTION OF RECORDS	38
REPORTING OF RESULTS	40
RECORDS	42
REAGENTS/STANDARDS/CALIBRATORS/CONTROLS	44
INSTRUMENTS AND EQUIPMENT	48
Glassware	48
Automatic Pipettes	50
Instrument/Equipment Operation and Maintenance	51
Thermometers	53
Temperature-Dependent Equipment	53
Centrifuges	54
Analytical Balances	55
PROCEDURES AND TEST SYSTEMS	56
METHOD PERFORMANCE VALIDATION	56
IMMUNOASSAYS	59
LIQUID CHROMATOGRAPHY (LC)	61
GAS CHROMATOGRAPHY (GC)	64
MASS SPECTROMETRY (MS)	67
PERSONNEL	70
SCIENTIFIC DIRECTOR	71
COMPUTER OPERATIONS	72

SUMMARY OF CHANGES
FORENSIC DRUG TESTING Checklist
5/10/2007 Edition

The following questions have been added, revised, or deleted in this edition of the checklist, or in the two editions immediately previous to this one.

If this checklist was created for a reapplication, on-site inspection or self-evaluation it has been customized based on the laboratory's activity menu. The listing below is comprehensive; therefore some of the questions included may not appear in the customized checklist. Such questions are not applicable to the testing performed by the laboratory.

Note: For revised checklist questions, a comparison of the previous and current text may be found on the CAP website. Click on Laboratory Accreditation, Checklists, and then click the column marked Changes for the particular checklist of interest.

NEW Checklist Questions

<u>Question</u>	<u>Effective Date</u>
FDT.00624	05/10/2007
FDT.00726	05/10/2007
FDT.00837	05/10/2007
FDT.00980	05/10/2007
FDT.01040	05/10/2007
FDT.02002	05/10/2007
FDT.05821	05/10/2007
FDT.05823	05/10/2007
FDT.05825	05/10/2007
FDT.05827	05/10/2007
FDT.05829	05/10/2007
FDT.05831	05/10/2007
FDT.05833	05/10/2007
FDT.05835	05/10/2007
FDT.05837	05/10/2007
FDT.05839	05/10/2007
FDT.05841	05/10/2007
FDT.05843	05/10/2007
FDT.07350	05/10/2007
FDT.17363	05/10/2007
FDT.17396	05/10/2007
FDT.20163	05/10/2007
FDT.20196	05/10/2007
FDT.20996	05/10/2007
FDT.21012	05/10/2007
FDT.25180	05/10/2007
FDT.25210	05/10/2007

REVISED Checklist Questions

<u>Question</u>	<u>Effective Date</u>
FDT.02720	05/10/2007
FDT.05809	05/10/2007

DELETED Checklist Questions

<u>Question</u>	<u>Effective Date</u>
FDT.00950	05/10/2007
FDT.05035	05/10/2007
FDT.20330	05/10/2007
FDT.22530	05/10/2007
FDT.23630	05/10/2007
FDT.28330	05/10/2007

The checklists used in connection with the inspection of laboratories by the Commission on Laboratory Accreditation (“CLA”) of the College of American Pathologists have been created by the College and are copyrighted works of the College. The College has authorized copying and use of the checklists by College inspectors in conducting laboratory inspections for the CLA and by laboratories that are preparing for such inspections. Except as permitted by section 107 of the Copyright Act, 17 U.S.C. sec. 107, any other use of the checklists constitutes infringement of the College’s copyrights in the checklists. The College will take appropriate legal action to protect these copyrights.

INSPECTION TECHNIQUES – KEY POINTS

I. READ – OBSERVE – ASK – the three methods of eliciting information during the inspection process. These three methods may be used throughout the day in no particular order. Plan the inspection in a way that allows adequate time for all three components.

READ = Review of Records and Documents

Document review verifies that procedures and manuals are complete, current, available to staff, accurate and reviewed, and describe good laboratory practice. Make notes of any questions you may have, or processes you would like to observe as you read the documentation.

OBSERVE – ASK = Direct Observation and Asking Questions

Observing and asking questions accomplish the following:

1. Verifies that the actual practice matches the written policy or procedure
2. Ensures that the laboratory processes are appropriate for the testing performed
3. Ensures that outcomes for any problem areas, such as PT failures and issues/problems identified through the quality management process, have been adequately investigated and resolved
4. Ensures that previously cited deficiencies have been corrected

Use the following techniques:

- **Observe laboratory practices** – look at what the laboratory is actually doing. Compare the written policy/procedure to what you actually observe in the laboratory to ensure the written policy/procedure accurately reflects laboratory practice. Note if practice deviates from the documented policies/procedures.
- **Ask open ended, probing questions** – these are starting points that will allow you to obtain large amounts of information, and help you clarify your understanding of the documentation you’ve seen and observations you’ve made. This eliminates the need to ask every single checklist question, as the dialogue between you and the laboratory may address multiple checklist questions.

- Ask open-ended questions that start with phrases such as “show me how...” or “tell me about...” or “what would you do if...”. By asking questions that are open-ended, or by posing a hypothetical problem, you will avoid “cookbook” answers. For example, ask “Could you show me the specimen transport policy and show me how you ensure optimum specimen quality?” This will help you to determine how well the technical staff is trained, whether or not they are adhering to the lab’s procedures and policies, and give you a feel for the general level of performance of the laboratory.
- Ask follow-up questions for clarification. Generally, it is best not to ask the checklist questions verbatim. For example, instead of asking the checklist question “Is there documentation of corrective action when control results exceed defined tolerance limits?” ask, “What would you do if the SD or CV doubles one month?” A follow-up probing question could be, “What would you do if you could not identify an obvious cause for the change in SD or CV?”

II. Evaluate Selected Specimens and Tests in Detail

For the Laboratory General Checklist: Follow a specimen through the laboratory. By following a specimen from collection to test result, you can cover multiple checklist questions in the Laboratory General checklist: questions on the specimen collection manual; phlebotomy; verbal orders; identification of patients and specimens; accessioning; and result reporting, including appropriate reference ranges, retention of test records, maintaining confidentiality of patient data, and proper handling of critical results and revisions to reports.

For the individual laboratory sections: Consult the laboratory’s activity menu and focus on tests that potentially have the greatest impact on patient care. Examples of such tests include HIV antibodies, hepatitis B surface antigen, drugs of abuse, quantitative beta-hCG, cultures of blood or CSF, acid-fast cultures, prothrombin time and INR reporting, and compatibility testing and unexpected antibody detection. Other potentially high-impact tests may be identified by looking at very high or low volume tests in the particular laboratory, or problems identified by reviewing the Variant Proficiency Testing Performance Report.

To evaluate preanalytic and postanalytic issues: Choose a representative specimen and “follow” the specimen through the laboratory or section of the laboratory, reviewing appropriate records in the preanalytic and postanalytic categories.

To evaluate analytic processes: Choose 2 or 3 analytes and perform a comprehensive review of records, including procedure manuals, quality control and proficiency testing records, instrument maintenance records and method performance validations for the last 2 years, selecting timeframes at the beginning, mid-point, and end of this timeframe. Compare instrument print-outs to patient reports and proficiency testing results to ensure accurate data entry. If problems are identified, choose additional tests or months to review.

III. Verify that proficiency testing problem have been resolved: From the inspector’s packet, review the Variant PT Performance Report that identifies, by analyte, all of the PT scores below 100%. Correlate any PT problems to QC or maintenance records from the same time period. Be thorough

COMMENTARY:

N/A

FDT.00300

Phase II

N/A YES NO

Are all positive screening results (excluding ethanol, see FDT.00350) confirmed using a well-defined and scientifically acceptable mass spectrometric method (e.g. GC/MS, LC/MS, GC/MS/MS, LC/MS/MS) that, when feasible, is analytically different from the screening method?

NOTE: The inspector will list the drugs that are NOT CONFIRMED on the Inspector's Summation Report. If the laboratory is required by clients to report non-confirmed positive results for pre-employment samples, then the laboratory must have in place a system that differentiates this non-forensic drug testing service from its forensic drug testing service.

COMMENTARY:

N/A

FDT.00350

Phase II

N/A YES NO

If positive, is ethanol tested and retested on separate aliquots of the original specimen by scientifically acceptable methods, one or both of which is/are gas chromatography?

COMMENTARY:

N/A

FDT.00420

Phase II

N/A YES NO

Does the laboratory use defined cutoff values for the screening and confirmation test for all drugs?

NOTE: The laboratory must use defined cutoff values for the screening and confirmation tests for all drugs and drug classes. Cutoff values may be defined by the laboratory or at the client's request. The laboratory, however, must be able to analyze challenges in the CAP/AACC UDC Forensic Urine Drug Testing (Confirmatory) Survey or a CAP approved alternative PT program at the reporting limits specified in the proficiency testing instructions.

COMMENTARY:

NOTE: The intent of this requirement is that the laboratory should treat proficiency testing (PT) samples as much like client samples as is feasible (and still be in compliance with the PT Survey instructions). Replicate analysis of PT samples is acceptable only if patient/client samples are routinely analyzed in the same manner. The educational purposes of proficiency testing are best served by a rotation that allows all technologists to be involved in the proficiency testing program. Records of these studies must be kept and can be an important part of the competency and continuing education documentation in the personnel files of the individuals. When external proficiency testing materials are not available, the semi-annual alternative performance assessment process should also be integrated within the routine workload.

COMMENTARY:

N/A

REFERENCE: Department of Health and Human Services, Centers for Medicare and Medicaid Services. Clinical laboratory improvement amendments of 1988; final rule. *Fed Register*. 1992(Feb 28):7146 [42CFR493.801(b)].

FDT.00875**Phase II****N/A YES NO**

Is there evidence of evaluation and, if indicated, corrective action in response to "unacceptable" results on the proficiency testing reports and results of the alternative performance assessment system?

NOTE: The evaluation must document the specific reason(s) for the "unacceptable" result(s) -- including, but not limited to, results outside 2 SDI, false negative and false positive results -- and actions taken to reduce the likelihood of recurrence. The evaluation and corrective action must be completed within one month after the laboratory receives its proficiency testing evaluation. In addition, each ungraded challenge, each educational challenge, and each episode of nonparticipation must be reviewed and corrective action instituted as appropriate. The laboratory's procedures for evaluation of proficiency testing results, including alternative performance assessment, must be documented in the SOP.

COMMENTARY:

N/A

REFERENCES: 1) Ehrmeyer SS, *et al.* Use of alternative rules (other than the 1-2s) for evaluating interlaboratory performance data. *Clin Chem*. 1988;34:250-256; 2) Klee GG, Forsman RW. A user's classification of problems identified by proficiency testing surveys. *Arch Pathol Lab Med*. 1988;112:371-373; 3) Department of Health and Human Services, Centers for Medicare and Medicaid Services. Clinical laboratory improvement amendments of 1988; final rule. *Fed Register*. 1992(Feb 28):7173 [42CFR493.1407(e)(4)(iv)]; 4) NCCLS. Using proficiency testing (PT) to improve the clinical laboratory; approved guideline GP27-A. Wayne, PA: NCCLS, 1998; 5) Shahangian S, *et al.* Toward optimal PT use. *Med Lab Observ*. 2000;32(4):32-43.

FDT.00890 **Phase II** **N/A YES NO**

Are records of all proficiency testing and alternative performance assessment since the last on-site inspection complete?

COMMENTARY:

N/A

FDT.00920 **Phase II** **N/A YES NO**

Is there evidence of review by the scientific director of proficiency testing and alternative performance assessment reports and of evaluation and appropriate corrective action in response to unacceptable results within one month of receipt of all Surveys since the last on-site inspection?

COMMENTARY:

N/A

REFERENCES: 1) Ehrmeyer SS, *et al.* Use of alternative rules (other than the 1-2s) for evaluating interlaboratory performance data. *Clin Chem.* 1988;34:250-2; 2) Klee GG, Forsman RW. A user's classification of problems identified by proficiency testing surveys. *Arch Pathol Lab Med.* 1988;112:371-3; 3) Department of Health and Human Services, Centers for Medicare and Medicaid Services. Clinical laboratory improvement amendments of 1988; final rule. *Fed Register.* 1992(Feb 28):7173 [42CFR493.1407(e)(4)(iv)].

****NEW**** **05/10/2007**

FDT.00980 **Phase II** **N/A YES NO**

Is there a policy that prohibits interlaboratory communication about proficiency testing samples until after the deadline for submission of data to the proficiency testing provider?

COMMENTARY:

N/A

REFERENCES: 1) Department of Health and Human Services, Centers for Medicare and Medicaid Services. Clinical laboratory improvement amendments of 1988; final rule. *Fed Register.* 1992(Feb 28):7146 [42CFR493.801(b)(3)]; 2) Bierig JR. Comparing PT results can put a lab's CLIA license on the line. Northfield, IL: College of American Pathologists *CAP Today.* 2002;16(2):84-87.

analytical, and post-analytical components. The results of the investigation must be documented and should include any necessary retraining and corrective action to prevent recurrence.

COMMENTARY:

N/A

FDT.01832

Phase II

N/A YES NO

Is there evidence of review of the root-cause analysis by the scientific director for any false positive result reported by the laboratory within 30 days of discovery?

COMMENTARY:

N/A

QUALITY CONTROL/STANDARD OPERATING PROCEDURES (SOP)

The scientific director must be responsible for the quality control (QC) program. There must be documentation of initial and annual review of the policy and approval of any changes by the scientific director. The overall QC program must be defined clearly, documented (paper or electronic), and readily available to the technical and supervisory staff. It should include delegation of responsibilities, general policies, protocols, and analytic details. The records should be organized with a defined system to permit regular review by appropriate supervisory personnel and the scientific director.

The inspection team should review QC records for each analytical procedure for the past year. The records should reflect the system described in the QC procedures. QC results should be recorded or plotted in a fashion that allows for continuous review. Out-of-control results should be clearly identified and associated with the corrective actions taken along with evidence of review by supervisory personnel, scientific director, or designee.

Judgment of the acceptability of QC data must be made before results are reported. Oversight review must occur at least weekly by the scientific director or designee, and at least monthly by the scientific director.

GENERAL QUALITY CONTROL

FDT.02005**Phase II****N/A YES NO****Are appropriate controls used for all SCREENING tests?**

NOTE: The following controls must be used for all commonly used screening cutoffs to challenge the cutoffs. A control 25% below cutoff may not be practical for some drugs and some cutoffs, i.e. cannabinoids at 20 ng/mL and some benzodiazepines at 100 ng/mL. The blind controls may be internal blind controls, known by the analyst to be blind controls, but blind as to content.

1. *Drug-free*
2. *Approximately 25% below screening cutoff*
3. *Approximately 25% above screening cutoff*
4. *Blind, at least 1% of batch and at least one per batch*
5. *Controls must comprise at least 10% of the samples in a batch, and*
6. *At least one fortified control must be at the end of the batch*

ELISA may require different controls around the cutoff and the laboratory must validate the appropriateness of their controls.

COMMENTARY:

N/A

FDT.02010**Phase II****N/A YES NO****Are appropriate matrix-matched controls used for all CONFIRMATION tests using SINGLE POINT CALIBRATION?**

NOTE: The following controls must be used for all confirmation tests using single point calibration, for the most common cutoffs in use:

1. *Drug-free*
2. *Approximately 25% below confirmation cutoff(s), or near the limits of quantitation (LOQ)*
3. *Approximately 25% above confirmation cutoff(s), and*
4. *Controls must comprise at least 10% of the samples in a batch*

COMMENTARY:

N/A

FDT.02015 **Phase II** **N/A YES NO**

Are appropriate matrix-matched controls used for all CONFIRMATION tests using MULTIPLE POINT CALIBRATION?

NOTE: The following controls must be used for all confirmation tests using multiple point calibration, for the most common cutoffs in use:

1. *Drug-free*
2. *Positive, at a concentration to challenge the cutoff(s) in use, and*
3. *Controls must comprise at least 10% of the samples in a batch*

COMMENTARY:

N/A

FDT.02020 **Phase I** **N/A YES NO**

Are conjugated drug controls included in procedures where conjugates are hydrolyzed?

NOTE: This requirement may be satisfied with the use of purchased material or the use of pooled donor specimens.

COMMENTARY:

N/A

FDT.02025 **Phase II** **N/A YES NO**

Does the QC procedure include an internal blind QC program as an integral part of the laboratory's QC system?

NOTE: An internal blind quality control program is a required part of the laboratory's QC program. Single-blind controls, known to the analyst to be controls, but blind as to content are acceptable. At least one specimen per screening batch and at least 1% of the screening samples must be blind controls. There is no requirement for positive internal screening blind controls to be confirmed. The results of the blind control analysis must be reviewed and accepted before release of any positive or negative results. The internal blind QC samples should include at least 20% positive samples that include challenges from all drugs being tested by the laboratory in a forensic drug test. The review of the internal blind QC program must be a part of the routine QC review responsibilities of the laboratory supervisory personnel and the scientific director. An internal or external double blind QC program, where the analyst does not know the identity or content of the blind, is encouraged but not mandatory.

COMMENTARY:

N/A

FDT.02030 Phase II

N/A YES NO

Are criteria for acceptance and rejection of controls defined and appropriate?

NOTE: The criteria for qualitative screening assays must be such that the positive control above the cutoff gives a positive response to be acceptable, and the control below the cutoff gives a negative result. The criteria for acceptance/rejection of quantitative QC results should at a minimum include the rejection of QC results that exceed a pre-determined range of the established control mean. It is commonly accepted that this range be no more than $\pm 20\%$ for urine assays and no more than $\pm 30\%$ for other specimen matrices.

COMMENTARY:

N/A

FDT.02035 Phase II

N/A YES NO

Are criteria for acceptance and rejection of internal blind controls defined and appropriate?

COMMENTARY:

N/A

FDT.02060 Phase II

N/A YES NO

Does the QC procedure require documented review, at least weekly, by the scientific director or designee, of QC results to detect instrument malfunction or analytical system trends?

COMMENTARY:

N/A

FDT.02080 Phase II

N/A YES NO

Does the QC procedure require documented review, at least monthly, by the scientific director, of QC and blind QC records or summarized QC data to detect trends, and review corrective actions taken by laboratory personnel?

Even if patient samples are no longer available, test results can be re-evaluated to search for evidence of an out-of-control condition that might have affected patient results.

COMMENTARY:

N/A

 PROCEDURE MANUAL

The procedure manual should be used by personnel at the workbench and should include: test principle, clinical significance, specimen type, required reagents, test calibration, quality control, procedural steps, calculations, reference intervals, and interpretation of results. The manual should address relevant pre-analytic and post-analytic considerations, as well as the analytic activities of the laboratory. The specific style and format of procedure manuals are at the discretion of the scientific director. The procedure manual must also include documentation of initial and annual reviews by the scientific director.

The inspection team should review the procedure manual in detail to understand the laboratory's standard operating procedures, ensure that all significant information and instructions are included, and that actual practice matches the contents of the procedure manuals.

****REVISED**** **05/10/2007**

FDT.02720 **Phase II** **N/A YES NO**

Is a complete procedure manual available at the workbench or in the work area?

NOTE 1: The use of inserts provided by manufacturers is not acceptable in place of a procedure manual. However, such inserts may be used as part of a procedure description, if the insert accurately and precisely describes the procedure as performed in the laboratory. Any variation from this printed or electronic procedure must be detailed in the procedure manual. In all cases, appropriate reviews must occur.

NOTE 2: A manufacturer's procedure manual for an instrument/reagent system may be acceptable as a component of the overall departmental procedures. Any modification to or deviation from the procedure manual must be clearly documented.

NOTE 3: Card files or similar systems that summarize key information are acceptable for use as quick reference at the workbench provided that:

- a. *A complete manual is available for reference*

- b. *The card file or similar system corresponds to the complete manual and is subject to document control*

NOTE 4: Electronic (computerized) manuals are fully acceptable. There is no requirement for paper copies, so long as the electronic versions are readily available to all personnel.

However, procedures must be available to laboratory personnel when the electronic versions are inaccessible (e.g., during laboratory information system or network downtime); thus, the laboratory must maintain either paper copies or electronic copies on CD or other media that can be accessed via designated computers. All procedures, in either electronic or paper form, must be readily available for review by the inspector at the time of the CAP inspection.

Electronic versions of procedures must be subjected to proper document control (i.e., only authorized persons may make changes, changes are dated/signed (manual or electronic), and there is documentation of annual review). Documentation of review of electronic procedures may be accomplished by including statements such as “reviewed by [name of reviewer] on [date of review]” in the electronic record. Alternatively, paper review sheets may be used to document review of electronic procedures. Documentation of review by a secure electronic signature is NOT required.

COMMENTARY:

N/A .

REFERENCES: 1) Department of Health and Human Services, Centers for Medicare and Medicaid Services. Clinical laboratory improvement amendments of 1988; final rule. *Fed Register*. 1992(Feb 28):7164 [42CFR493.121; 2) van Leeuwen AM. 6 steps to building an efficiency tool. *Advance/Laboratory*. 1999;8(6):88-9; 3) Borkowski A, *et al*. Intranet-based quality improvement documentation at the Veterans Affairs Maryland health care system. *Mod. Pathol*. 2001;14:1-5; 4) Clinical and Laboratory Standards Institute (CLSI). *Laboratory Documents: Development and Control; Approved Guideline—Fifth Edition*. CLSI document GP2-A5 (ISBN 1-56238-600-X). Clinical and Laboratory Standards Institute, 940 West Valley Road, Suite 1400, Wayne, Pennsylvania 19087-1898 USA, 2006.

FDT.03100

Phase II

N/A YES NO

Is each procedure reviewed annually, dated, and signed or initialed by the scientific director?

NOTE: The scientific director must ensure that the collection of technical protocols is complete, current, and has been thoroughly reviewed. Technical approaches must be scientifically valid. To minimize the burden on the laboratory and reviewer(s), it is suggested that a schedule be developed whereby roughly 1/12 of all procedures are reviewed monthly. Paper/electronic signature review must be at the level of each procedure, or as multiple signatures on a listing of named procedures. A single signature on a Title Page or Index of all procedures is not sufficient documentation that each procedure has been carefully reviewed. Signature or initials on each page of a procedure is not required.

COMMENTARY:

N/A

REFERENCES: 1) Department of Health and Human Services, Centers for Medicare and Medicaid Services. Clinical laboratory improvement amendments of 1988; final rule. *Fed Register*. 1992(Feb 28):7173 [42CFR493.1407(e)(13)]; 2) Borkowski A, *et al*. Intranet-based quality improvement documentation at the Veterans Affairs Maryland health care system. *Mod. Pathol*. 2001;14:1-5.

FDT.03150**Phase II****N/A YES NO**

Does the scientific director review and approve all new policies and procedures, as well as substantial changes to existing documents, before implementation?

NOTE: Current practice must match the policy and procedure documents.

COMMENTARY:

N/A

REFERENCE: Department of Health and Human Services, Centers for Medicare and Medicaid Services. Clinical laboratory improvement amendments of 1988; final rule. *Fed Register*. 1992(Feb 28):7164 [42CFR493.1211(f)].

FDT.03200**Phase II****N/A YES NO**

Are all changes dated and initialed by the scientific director?

COMMENTARY:

N/A

FDT.03250**Phase II****N/A YES NO**

Are all policies and procedures promptly reviewed and approved by the new scientific director if there is a change in directorship?

COMMENTARY:

N/A

- 10. *How to report when the result is below the cutoff value*
- 11. *Controls used in the assay*
- 12. *Criteria for unacceptable result,*
- 13. *Notes, special requirements, safety precautions, etc.*
- 14. *Carryover potential and the actions to take when carryover is detected*
- 15. *Pharmacokinetic information about the drug or drug group*
- 16. *References*

COMMENTARY:

N/A

FDT.04700

Phase II

N/A YES NO

Does the procedure manual have an index or is it organized in a fashion that allows for quick retrieval of information?

COMMENTARY:

N/A

SPECIMEN HANDLING

Review the documented procedures and thoroughly inspect the specimen handling in the laboratory. This may require a prearranged inspection during the evening or night shifts in some laboratories. Particular attention should be paid to specimen receipt, verification of identity, accessioning, external and internal chain-of-custody, labeling, specimen examination, evaluation of sample volume, any adulteration and dilution checks, evaluation of integrity of seals or secured containers and leakage, documentation of exceptions, aliquoting, placing into batches, storing, and completion of records. The inspector should verify that the process follows the documented procedure and that the process is satisfactory in all aspects. Any observed problems should be detailed to the scientific director at the summation conference and in the Inspector's Summation Report.

.....
General Specimen Handling

COMMENTARY:

N/A

FDT.04910

Phase II

N/A YES NO

Does the laboratory generate and properly complete internal chain-of-custody documents to account for the specimens and aliquots, as appropriate?

NOTE: The chain-of-custody procedure must account for all individuals who handle the specimens/aliquots, the storage location of the specimens/aliquots when not in the possession of an authorized individual, the reason for the transfer of custody, and the date of the transfer.

COMMENTARY:

N/A

FDT.04950

Phase II

N/A YES NO

Is access to specimens, aliquots, and any extracts thereof restricted to authorized laboratory personnel?

COMMENTARY:

N/A

FDT.05000

Phase II

N/A YES NO

Does the documented accessioning procedure have defined criteria for determining the acceptability of specimens for analysis, and is there a documented protocol for the course of action that must be followed when unacceptable specimens are identified?

NOTE: Evaluation criteria such as chain-of-custody failures, missing information, specimen leakage, etc. must be documented in the accessioning procedure, along with the required actions that laboratory personnel must take in reporting these problems to the client.

COMMENTARY:

N/A

FDT.05845

Phase II

N/A YES NO

Is there a documented procedure that requires review and documentation of each step of the process?

NOTE: The procedure must require review of the following elements for screening and confirmatory testing:

1. *Chain-of-custody documents*
2. *Results of calibrators*
3. *Results of quality controls*
4. *Identifications of specimens tested in each batch*
5. *Testing sequence of calibrators, controls, and unknowns*
6. *Results of specimens*
7. *Identity of analyst(s) performing the test*

COMMENTARY:

N/A

FDT.05847

Phase II

N/A YES NO

Is the certification procedure followed?

COMMENTARY:

N/A

FDT.05850

Phase II

N/A YES NO

Does the certifying review procedure require documented identification of the reviewer, and the date of the completed review?

COMMENTARY:

N/A

INSPECTION OF RECORDS

The inspection team should review laboratory records to ensure that the laboratory's procedures and policies are followed and to ensure that the laboratory maintains appropriate analytical and administrative documents. The Team Leader should request retrieval of specific records in advance of the inspection. Analytical records from the proficiency testing surveys and alternative performance assessments since the last inspection must be reviewed. The records reviewed must include internal and external chain-of-custody forms, analytical data, certifying review documents, and examples of the final reports. The following should be considered when selecting batches for review.:

1. *At least 20% of the batches should originate from the time interval between the last on-site inspection and 60 days prior to the current inspection*
2. *At least one batch should be reviewed for each drug in each matrix analyzed*
3. *Review of batches before and after proficiency testing failures may be of value to assess systematic analytical problems*

FDT.05862**Phase II****N/A YES NO**

Are the external and internal chain-of-custody documents available, and properly completed?

NOTE: The inspector should list problem areas on the Inspector's Summation Report.

COMMENTARY:

N/A

FDT.05874**Phase II****N/A YES NO**

Are the data from all screening and confirmatory tests available?

NOTE: The data must include:

1. *Results of standards or calibrators*
2. *Results of controls*
3. *Results of patient/donor specimens tested*
4. *Laboratory identification and sequence of specimens tested*
5. *Evidence of any repeat injections, reanalysis, secondary screening, or rescreening*
6. *Identity of the individual(s) performing and reviewing the tests*
7. *Evidence of potential carryover review*
8. *Evidence of review of the completed data by a certifying official*
9. *Evidence of comparison of initial and confirmatory testing to ensure consistent results*

COMMENTARY:

N/A

FDT.05886**Phase II****N/A YES NO****Do the records permit valid review of the data?**

COMMENTARY:

N/A

REPORTING OF RESULTS

The inspection team should review the laboratory's reporting system to ensure that appropriate and accurate information is reported to clients, and that this reporting system maintains confidentiality. This should include review of printed reports, FAX reports with documentation of transmission to a "secured or confidential FAX," remotely printed reports with documentation of their transmission in a confidential fashion, and determination of the security and confidentiality of computer access if results are made available via computer terminals.

FDT.05900**Phase II****N/A YES NO****Are there documented protocols for the reporting of results to clients or their representatives?***NOTE: These protocols require that a forensic drug test report must include the following:*

1. *Date of specimen collection (when given)*
2. *Date of specimen receipt by the laboratory*
3. *Donor and client identification information*
4. *Laboratory's unique specimen identification information*
5. *Specimen matrix tested and, if hair, site of collection*
6. *Drugs analyzed as part of the forensic drug test*
7. *Cutoff values per drug for both screening and confirmation tests*
8. *Positive and/or negative results*
9. *Date of report*

COMMENTARY:

N/A

FDT.06500**Phase II****N/A YES NO****Are only confirmed positives reported as positive?**

FDT.17190**Phase II****N/A YES NO****Are RSCC properly labeled, as applicable and appropriate, with the following elements?**

- 1. Content and quantity, concentration or titer**
- 2. Storage requirements**
- 3. Date prepared or reconstituted by laboratory**
- 4. Expiration date**
- 5. Safety precautions or warnings**

NOTE: The above elements may be recorded in a log (paper or electronic), rather than on the containers themselves, providing that all containers are identified so as to be traceable to the appropriate data in the log. While useful for inventory management, labeling with "date received" is not routinely required. There is no requirement to routinely label individual containers with "date opened"; however, a new expiration date must be recorded if opening the container changes the expiration date, storage requirement, etc. The inspector will describe specific issues of non-compliance in the Inspector's Summation Report.

COMMENTARY:

N/A

REFERENCES: 1) Department of Health and Human Services, Centers for Medicare and Medicaid Services. Clinical laboratory improvement amendments of 1988; final rule. *Fed Register*. 2003(Jan 24):7164 [42CFR493.1252(c)]; 2) Gonzales Y, Kampa IS. The effect of various storage environments on reagent strips. *Lab Med*. 1997;28:135-137; 3) NCCLS. Clinical laboratory technical procedure manuals - fourth edition; approved guideline GP2-A4. Wayne, PA: NCCLS, 2002.

FDT.17210**Phase II****N/A YES NO****Are outdated RSCC discarded and replaced routinely?**

NOTE: Certain expensive reagents may warrant use after the labeled expiration date. In such cases, the laboratory must have a clearly defined, documented policy specifying such reagents, circumstances under which extended usage may exist, special control procedures to be implemented and specific person authorizing their use.

COMMENTARY:

N/A

FDT.17220**Phase II****N/A YES NO****Are high quality drug calibration standards and control materials used whenever possible?**

FDT.17530

Phase II

N/A YES NO

If the laboratory uses drugs covered by the Controlled Substances Act, does it maintain appropriate Drug Enforcement Administration (DEA) and State licenses?

NOTE: For U.S. laboratories, a DEA license, and in some states a State license, is required for controlled substances. A DEA license is not required for certain commercial solutions of controlled substances. The intent is to be compliant with Federal and State laws.

COMMENTARY:

N/A

INSTRUMENTS AND EQUIPMENT

A variety of instruments and equipment are used to support the performance of analytical procedures in a laboratory. All instruments and equipment should be properly operated, maintained, serviced, and monitored to ensure that malfunctions do not adversely affect analytical results. The inspection team should review the procedures for instrument-equipment operations, maintenance, and monitoring records to ensure that these devices are properly used. The procedures and schedules for instrument maintenance must be as thorough and as frequent as specified by the manufacturer.

.....

Glassware

.....

FDT.17830

Phase II

N/A YES NO

Are glass volumetric pipettes of certified accuracy (Class A, National Institute of Standards and Technology (NIST) standard or equivalent) or, if not certified, are they checked by gravimetric, colorimetric, or some other verification procedure before initial use?

NOTE: The following table shows the American Society for Testing and Materials' calibration (accuracy) specifications for Class A volumetric pipettes:

Nominal Capacity (mL)	Variation (\pm mL)
0.5 - 2	0.006
3 - 7	0.01
8 - 10	0.02
15 - 30	0.03
40 - 50	0.05
100	0.08

COMMENTARY:

N/A

REFERENCES: 1) Curtis RH. Performance verification of manual action pipets. Part I. *Am Clin Lab.* 1994;12(7):8-; 2) Curtis RH. Performance verification of manual action pipets. Part II. *Am Clin Lab.* 1994;12(9):16-1; 3) Perrier S, *et al.* Micro-pipette calibration using a ratiometric photometer-reagent system as compared to the gravimetric method. *Clin Chem.* 1995;41:S18; 4) American Society for Testing and Materials. Standard specification for glass volumetric (transfer) pipets, designation E 969-95. Philadelphia, PA: ASTM, 199; 5) Johnson B. Calibration to dye for: Artel's new pipette calibration system. *Scientist.* 1999;13(12):1; 6) Connors M, Curtis R. Pipetting error: a real problem with a simple solution. Parts I and II. *Am Lab News.* 1999;31(13):20-2; 7) Skeen GA, Ashwood ER. Using spectrophotometry to evaluate volumetric devices. *Lab Med.* 2000;31:478-479.

FDT.17930

Phase I

N/A YES NO

Is the use of less precise measuring devices such as serological plastic pipettes and graduated cylinders limited to situations where the accuracy and precision of calibrated glass pipettes are not required?

NOTE: In contrast with the more stringent accuracy requirements of glass pipettes, ASTM requirements for plastic pipettes are \pm 3% of the stated volume.

COMMENTARY:

N/A

REFERENCE: American Society for Testing and Materials. Standard specification for serological pipet, disposable plastic, designation E 934-88, In 1993 annual book of ASTM standards, section 14 (general methods and instrumentation). Philadelphia, PA: ASTM, 1993;14.02:485-486.

FDT.18530 **Phase II** **N/A YES NO**

Are function checks documented and readily available to detect trends or malfunctions?

COMMENTARY:

N/A

FDT.18630 **Phase II** **N/A YES NO**

Are tolerance limits for acceptable function defined and documented for specific instruments, whenever appropriate?

COMMENTARY:

N/A

FDT.18730 **Phase II** **N/A YES NO**

Are instructions provided for major troubleshooting and repair of instruments?

COMMENTARY:

N/A

FDT.18830 **Phase II** **N/A YES NO**

Are instrument maintenance, service, and repair records (or copies) easily available to and usable by the technical staff operating the instruments and equipment?

NOTE: The effective utilization of instruments by the technical staff depends upon the prompt availability of maintenance, repair, and service documentation (copies are acceptable). Laboratory personnel are responsible for the reliability and proper function of their instruments and must have access to this information. Off-site storage, such as with centralized medical maintenance or computer files, is not precluded if the inspector is satisfied that the records can be promptly retrieved.

COMMENTARY:

N/A

3. Refrigerators and freezers? (daily temperatures required if used for storage reagents/standards/calibrators/controls)

The inspector must provide specific details of any deficiencies in Part B (Deficiency Summary) of the Inspector's Summation Report.

COMMENTARY:

N/A

.....

Centrifuges

.....

FDT.19230 Phase II N/A YES NO

Are all centrifuges clean and properly maintained?

COMMENTARY:

N/A

FDT.19330 Phase II N/A YES NO

Is there a documented protocol and schedule for maintenance of all centrifuges?

COMMENTARY:

N/A

FDT.19430 Phase II N/A YES NO

Are the operating speeds of all centrifuges checked periodically as needed for the intended use, and is this done in a safe manner?

NOTE: The operating speed of all centrifuges must be checked periodically (when indicated), and this must be done in a safe manner. For centrifuges having a safety mechanism preventing the opening of the lid while in operation, the checks of rpm should be performed only by an authorized service representative of the manufacturer or an appropriately trained clinical engineer.

COMMENTARY:

N/A

FDT.19830

Phase II

N/A YES NO

Are weights well-maintained (clean, in a covered container, not corroded)?

COMMENTARY:

N/A

PROCEDURES AND TEST SYSTEMS

The inspection team should critically review all the SOPs related to the analytical systems used for screening and confirmation testing. Specific attention should be paid to documentation of each method's performance specifications. The inspection team should critically review the maintenance and monitoring records for each analytical system to ensure that the documented SOPs are followed and that the analytical system is used in a scientifically valid manner.

METHOD PERFORMANCE VALIDATION

The laboratory must initially validate all analytical methods. All current screening and confirmatory analytical methods for drugs must have documented method performance validation data on file and available for review. The inspection team should review all forensic drug testing analytical methods to ensure that the proper validation studies have been done.

FDT.19930

Phase II

N/A YES NO

Is there a documented procedure or protocol that is used to define how new analytical methods are initially validated?

COMMENTARY:

N/A

COMMENTARY:

N/A

****NEW**** *05/10/2007*

FDT.21012 **Phase II** **N/A YES NO**

If a multi-well plate procedure is used, is the procedure to prevent cross-contamination followed?

NOTE: This can only be assessed by direct observation.

COMMENTARY:

N/A

FDT.21030 **Phase II** **N/A YES NO**

Are appropriate calibrators used?

NOTE: Appropriate calibrators for screening assays should consist of at least one positive calibrator. If only one calibrator is used, it must be at the declared cutoff value(s).

Laboratories may use historical calibrations; however, controls must be run with each batch to verify the calibration. In addition, the laboratory should have validated the stability of the calibration, and documented the validation.

COMMENTARY:

N/A

FDT.21130 **Phase II** **N/A YES NO**

Are the analytical data presented to permit valid scientific review of the data for calibrators, controls, and unknowns by the analyst?

COMMENTARY:

N/A

FDT.23380 **Phase II** **N/A YES NO**

Does the documented procedure require that appropriate extracted calibrator(s) is analyzed with each batch of samples?

NOTE: At least one extracted calibrator at the commonly accepted cutoff for single-point calibration, or multiple calibrators above and below the commonly accepted cutoff for multipoint calibration, must be analyzed with each run.

Laboratories may use historical calibrations; however, controls must be run with each batch to verify the calibration. In addition, the laboratory should have validated the stability of the calibration, and documented the validation.

COMMENTARY:

N/A

FDT.23430 **Phase II** **N/A YES NO**

Does the documented procedure require that appropriate controls be extracted and analyzed with each batch of samples?

NOTE: See General Quality Control section for specific controls required.

COMMENTARY:

N/A

FDT.23530 **Phase II** **N/A YES NO**

Are internal standards used?

COMMENTARY:

N/A

FDT.23730 **Phase II** **N/A YES NO**

Is there evidence of daily evaluation of the performance of GC columns, auto-injectors, detectors, and records of maintenance such as septum changes, column clipping, flow rates, etc., including corrective action if performance does not meet requirements?

COMMENTARY:

N/A

FDT.23930 Phase II

N/A YES NO

Are gas lines checked regularly for leaks?

COMMENTARY:

N/A

FDT.24130 Phase II

N/A YES NO

Are specimen run order, chromatographic peak shape, and retention time for calibrators, controls and unknowns recorded and maintained for review?

COMMENTARY:

N/A

FDT.24230 Phase I

N/A YES NO

Are the analytical data presented to permit valid scientific review by the analyst of the data for calibrators, controls, and unknowns?

COMMENTARY:

N/A

FDT.24330 Phase II

N/A YES NO

Whether an automatic sampler or manual injection is used, are there criteria for the detection of potential carryover in each analytical batch run?

COMMENTARY:

N/A

FDT.24880**Phase II****N/A YES NO**

Does the documented procedure require that appropriate extracted calibrator(s) is analyzed with each batch of samples?

NOTE: At least one extracted calibrator at the commonly accepted cutoff for single-point calibration, or multiple calibrators above and below the commonly accepted cutoff for multipoint calibration, must be analyzed with each run.

COMMENTARY:

N/A

FDT.25130**Phase II****N/A YES NO**

Are the identification criteria for single stage mass spectrometry (i.e., GC/MS, LC/MS) satisfactory?

NOTE: One acceptable criterion for compound identification by GC/MS using ion ratios is that the unknown result must have ion ratios within a prescribed acceptance or tolerance limit (e.g., $\pm 20\%$ of those of calibrators). This limit should be supported by either literature references (e.g., NCCLS 43-A for GC/MS) or through experimental means. Such ion ratio tolerance limits may differ based on the technique applied (e.g., GC/MS versus LC/MS) as well as the analyte(s) being determined (e.g., compounds with mainly ions of low abundance); thus, a defined limit to cover all methods and analytes cannot be given. In general, for LC/MS, ion ratios of $\leq 30\%$ are practical and attainable.

Identification using ion ratios typically requires the use of at least 2 ion ratios. However, one ion ratio of 2 characteristic ions may be acceptable if there are only a few characteristic ratios AND if there are other identifying characteristics, e.g., retention time. The internal standard's identification should be monitored with at least one ion ratio. If total ion spectra are collected, identification must be based on ion ratios determined from total spectra analysis, and should fulfill the same criteria as given above for ion ratio identification.

COMMENTARY:

N/A

REFERENCES: 1) NCCLS. Gas chromatography/mass spectrometry (GC/MS) confirmation of drugs; approved guideline C43-A. Wayne, PA: NCCLS, 2002; 2) Official Journal of the European Communities. Commission Decision implementing Council Directive 96/23/EC concerning the performance of analytical methods and the interpretation of results (17.8.2002).

****NEW******05/10/2007****FDT.25180****Phase II****N/A YES NO****Are the identification criteria for tandem mass spectrometry (MS/MS) satisfactory?**

NOTE: An acceptable tolerance criterion for compound identification using ion ratios is mandatory in addition to a defined number of ion ratios. Tolerance limits should accurately reflect the limitations of the method employed and should be supported by references from the literature or experimental data. Identification using selected reaction monitoring (SRM) typically requires the use of at least one ion ratio. Where only a single ion ratio is used, other assay characteristics should be considered to strengthen the identification, e.g., retention time, control for interferences, etc. If enough ions of sufficient abundance exist, two or more ion ratios should be monitored. Identification is strengthened with a greater number of ion ratios. The internal standard's identification should be monitored with at least one ion ratio. For example, in GC/MS/MS, the unknown result may have prescribed ion ratio tolerances within $\pm 25\%$ of the extracted calibrator(s) (see NCCLS 43-A).

An alternative approach for GC/MS/MS and LC/MS/MS utilizes a criteria of ion-ratio data whereby tolerances for at least 3 ion ratios based on relative ion intensity (see table below) and a scoring system based on relative intensity of the product ions must be within prescribed limits (see 96/23/EC 17.8.2002 for details).

Relative intensity (% of base peak)	Maximum Tolerance for MS-MS
>50%	$\pm 20\%$
>20-50%	$\pm 25\%$
>10-20%	$\pm 30\%$
$\leq 10\%$	$\pm 50\%$

Importantly, other procedures may exist. Again, each laboratory should have a method in place that is generally accepted and validated by the laboratory.

COMMENTARY:

N/A

REFERENCES: 1) NCCLS. Gas chromatography/mass spectrometry (GC/MS) confirmation of drugs; approved guideline C43-A. Wayne, PA: NCCLS, 2002; 2) Official Journal of the European Communities. Commission Decision implementing Council Directive 96/23/EC concerning the performance of analytical methods and the interpretation of results (17.8.2002).

COMMENTARY:

N/A

FDT.27230

Phase II

N/A YES NO

Is the scientific director available for consultation concerning interpretation of results?

COMMENTARY:

N/A

FDT.27330

Phase II

N/A YES NO

Are the certifying scientists appointed by the scientific director?

NOTE: The certifying scientist is an individual who reviews and verifies analytical and other data, and reports results.

COMMENTARY:

N/A

COMPUTER OPERATIONS

The FDT laboratory will also be inspected with the CAP Laboratory General Checklist. This Checklist has detailed requirements for the proper operation and maintenance of laboratory computer systems, and it is the expectation of the CAP FDT Accreditation Program that any computer operations used for FDT services must follow these requirements. The inspection team should pay particular attention to computer operations in regard to confidentiality and access of data and reports.

FDT.27930

Phase II

N/A YES NO

Does the computer system maintain FDT results in a confidential manner?

NOTE: Access to FDT records that are stored electronically must be restricted to FDT laboratory personnel authorized by the scientific director. The access level granted must be appropriate for the job responsibilities.

COMMENTARY:

N/A