

Patient Safety in Anatomic and Clinical Pathology Laboratories

Deborah Sesok-Pizzini, MD, MBA
Editor

Copyright © 2017 College of American Pathologists (CAP).

All rights reserved. None of the contents of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means (electronic, mechanical, photocopying, recording, or otherwise) without prior written permission of the publisher.

The inclusion of a vendor, company, product name, or service in a CAP publication should not be construed as an endorsement of such vendor, company, product, or service, nor is failure to include the name of a vendor, company, product, or service to be construed as disapproval.

Library of Congress Control Number: 2017932182

ISBN: 978-194109636-9

Printed in the USA

College of American Pathologists

325 Waukegan Road

Northfield, Illinois 60093

800-323-4040

cap.org

Contents

	Contributors	iv
	Preface	v
1	Introduction <i>Tina Ipe, MD, MPH; Lee Hilborne, MD, MPH, DLM(ASCP)</i>	1
2	The Culture of Patient Safety in the Laboratory <i>Frederick L. Kiechle, MD, PhD</i>	5
3	Human Factors and Patient Safety in the Laboratory <i>Scott R. Owens, MD</i>	19
4	Communication, Handoffs, and Transitions <i>Virginia Elizabeth Duncan, MD; Suzanne Renée Thibodeaux, MD, PhD; Gene P. Siegal, MD, PhD</i>	29
5	Utilizing Technology to Improve Laboratory Patient Safety <i>Anand S. Dighe, MD, PhD</i>	43
6	Tools and Methods to Improve and Evaluate Patient Safety in the Laboratory <i>Tina Ipe, MD, MPH; Lee Hilborne, MD, MPH</i>	61
7	Diagnostic Errors and Cognitive Bias <i>Stephen S. Raab, MD</i>	71
8	Building High-Reliability Teams in the Laboratory <i>Nicole D. Riddle, MD</i>	87
9	Developing a Patient Safety Curriculum for Resident and Fellow Education <i>Deborah Sesok-Pizzini, MD, MBA</i>	101
10	Patient Safety and the Patient Navigator <i>Elizabeth A. Wagar, MD</i>	111
	Index	119